Subject: RE: QUICK VIEW PLUS QUERY.

From: "Joe Heiland" <jheiland@avantstar.com>

Sent: 19/01/2016 16:34:53

To: "STEPHEN LOCKLEY" < stephen.lockley16@gmail.com>

Dear Stephen,

Quick View Plus does not officially support Directory Opus.

The trial version of our Quick View Plus Standard Edition product will not work as the Preview mode is not supported. There are no known issues when using the purchased full version. Verify that you are using the appropriate bit versions (32 or 64) required for you system and integrating applications.

If you wish to utilize the command line functionality of Directory Opus to open files with Quick View Plus, that will require our Quick View Plus 13 Professional Edition product. This product is priced at \$99 USD for a single user license. In addition to command line functionality, QVP Professional Edition also supports viewing hidden text in MS Word documents, hidden cells in spreadsheets, speaker notes and comments in PowerPoint presentations, document metadata, and MS Project Gantt Charts, along with advanced search capabilities.

If you are interested in testing our QVP Professional Edition product, we would be happy to provide you with an evaluation copy for testing purposes. Please let me know how you would like to proceed.

Regards,

Joe Heiland Avantstar, Inc.

From: STEPHEN LOCKLEY [mailto:<u>stephen.lockley16@gmail.com</u>] Sent: Tuesday, January 19, 2016 9:39 AM To: Info Subject: QUICK VIEW PLUS QUERY.

I have tried downloading and installing various QuickView Plus versions, to test their integration with Directory Opus. Despite claims to the contrary, they do not work in Directory Opus. Is this an issue with the trial software, and would it be rectified in the paid versions?

Regards,

Stephen Lockley.